

Legacy B  
Non Management Job Title/Test Matrix

Title	WS	JTC	Company	Basic Electricity Test	Basic Electronics Test	Dig.Comm. & Comp.Literacy Test (DCCL)	Systems Specialist/Technician Knowledge Test (SST_KT) Effective 7/12/2007	Network Services Administration Test	Circuit Layout Assigner Test (CLAT)	Technical/Mechanical Test-Field II (TMTF II)	Technical Abilities Battery (TAB)	TST (Typing Skills Test)	KST (Keyboard Skills Test)	SK Ten Key Date Entry	Customer Facing Profile	Customer Care Profile (CCP)	Employment Inventory	Internet Services MiniCourse (IS-MC)	Sales Profile (SP)	Structured Interview & Portfolio Review	Video Portfolio Review	Regional Sales Mgr Interview (RSMI)	Customer Service Assessment (CSA) Core Service	Customer Service Assessment (CSA) Sales	Customer Service Assessment Field (CSA-F)	Job Fit Inventory (JFI)	BEI: Service Representative	BEI: Service Consultant (LB)	BEI: Customer Service Associate (LB)	BEI: Service Specialist	BEI: Consumer Services	BEI: Communications Specialist	
<b>Scores Valid** (see note below)</b>				7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	6 mo	6 mo	6 mo	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	2 yr	7 yr	7 yr	7 yr	7 yr	2 yr	2 yr	2 yr	2 yr	2 yr	2 yr	
<b>Retest Interval 1 (months)</b>				12	12	12	12	12	12	12	12	6	6	6	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	
<b>Retest Interval 2 (months)</b>																																	
Accounting Assistant	16	0003	Legacy BSC,BASC,Legacy B,Advertising & Publishing																														
Accounting Clerk	10	0004	Legacy Advertising & Publishing																														
Accounting Specialist	18	4629	BSC,BASC,Legacy B,Advertising & Publishing																														
Administrative Reports Clerk	10	0021	Advertising & Publishing																														
Asset Management Assistant	5D	9232	Legacy B, Internet Services																														
Asset Management Specialist	5F	9233	Legacy B, Internet Services																														
Billing Verification Assistant	16	9180	Legacy B																														
Block Administration Specialist	20	9214	Legacy B																														
Center Assistant	6B	9217	NDA																														
Circuit Layout Assigner	32	0605	Legacy B																														
Claims Specialist	18	9125	Legacy B																														
Collections Representatives - Consumer	21	9148	Legacy B																														
Collections Representatives - Non-Consumer	18, 21	9211, 9148	Advertising & Publishing, BASC																														
Communications Assistant	21	4724	Legacy B,Advertising & Publishing																														
Communications Specialist	19, 3	9119,9120	Legacy B																														
Communications Technician	30	0123	Legacy B	x	x																												
Compliance Assistant	16	9191	Legacy B																														
Computer Attendant	14	0727	Legacy B,Advertising & Publishing																														
Course Customization Assistant	16	9195	Legacy B																														
Credit Assistant	18	9518	Advertising & Publishing																														
Customer Assistant		1135310	Legacy B																														
Customer Care Assistant	5D	9239	Legacy B, Internet Services																														
Customer Care Representative	21	9501	Advertising & Publishing																														
Customer Care Specialist	22	9502	Advertising & Publishing																														
Customer Relations Administrator	5C	9238	Legacy B, Internet Services																														
Customer Service Agent	5D	9230	Legacy B, Internet Services																														
Customer Service Assistant	16	9190	Legacy B																														
Customer Service Associate	27	9129	Legacy B																														
Cyber Representative	SR	9512	Advertising & Publishing																														
Departmental Assistant	5B	9229	Legacy B, Internet Services																														
Digital Technician	32	9153	Legacy B	x	x																												

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M=Moderate Req  
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<b>Scores Valid** (see note below)</b>				7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	6 mo	6 mo	6 mo	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	2 yr	7 yr	7 yr	7 yr	7 yr	2 yr	2 yr	2 yr	2 yr	2 yr	2 yr	
<b>Retest Interval 1 (months)</b>				12	12	12	12	12	12	12	12	6	6	6	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	
<b>Retest Interval 2 (months)</b>																																	
Directory Advertising Sales Representative	P1, P2	0969	Advertising & Publishing																x			x											
Directory Advertising Sales Representative - Expansion Market	P1, P2	9517	Advertising & Publishing																x			x											
Directory Artist	18	9114	Advertising & Publishing																	x													
Directory Clerk	10	0975	Advertising & Publishing									x	x																				
Directory Composer	16	1016	Legacy Advertising & Publishing										x																				
Directory Customer Service Representative	21	9109	Legacy Advertising & Publishing										x			x																	
Directory Special Account Representative	S1	9112	Legacy Advertising & Publishing																x			x											
Directory Telephone Sales Representative	T1, T2	0992	Legacy Advertising & Publishing																x			x											
Dispatcher		14110003	Legacy B							x		x											x										
Dispatch Assistant	12	9145	Legacy B										x																				
Drafting Assistant	14	9143	Legacy B					x																									
Electronic Technician	32	9115	Legacy B	x	x	x																											
Engineering Assistant	16	1230	Legacy B					x					x																				
Equipment Coordinator	5H	9234	Legacy B, Internet Services																														
Facilities Assignment Specialist	20	1350	Legacy B										x																				
Facility Technician	32	9118	Legacy B	x																													
Facility Technician's Helper	24	0506	Legacy B																														
Field Service Technician	4T	9245	Legacy BSLD																														
Forecast Assistant	16	1452	Legacy B											x																			
Frame Attendant	24	1461	Legacy B																														
General Assistant	4A	9225	Legacy BSLD																														
General Office Assistant	5A	9228	Legacy B, Internet Services																														
Graphics Assistant	16	0198	Legacy B																														
Heavy Equipment Operator	1C	9137	Legacy B UTIL.OPS																														
Independent Company Assistant	16	9121	Legacy B										x																				
Information Services Assistant	2B	9218	Legacy B																							x							
Internet Sales Representative - Premise	SR,S1	9516	Legacy Advertising & Publishing																x			x											
Investigation Assistant	16	9192	Legacy B										x																				
Line Translations Specialist	20	9193	Legacy B										x																				
Machine Operator	1B	9173	Legacy B UTIL.OPS																														
Maintenance Administrator	20	4609	Legacy B										x																				
Maintenance Specialist	20	9301	Legacy B										x																				
Major Account Representative	M1	9107	Legacy Advertising & Publishing																			x											
Material Service Coordinator	25	4614	Legacy B																														
Multi-Media Technician	32	9128	Legacy B	x	x	x																											
Network Administration Assistant	16	4696	Legacy B										x																				
Network Analysis Specialist	18	9124	Legacy B										x																				

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				7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	6 mo	6 mo	6 mo	6 mo	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	2 yr	7 yr	7 yr	7 yr	7 yr	2 yr	2 yr	2 yr	2 yr	2 yr
<b>Scores Valid** (see note below)</b>				7	7	7	7	7	7	7	6	6	6	6	7	7	7	7	7	7	7	2	7	7	7	7	2	2	2	2	2	2	
<b>Retest Interval 1 (months)</b>				12	12	12	12	12	12	12	6	6	6	6	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	
<b>Retest Interval 2 (months)</b>																																	
Network Analyst Assistant	5D	9235	Legacy B, Internet Services																														
Network Analyst I	5F	9236	Legacy B, Internet Services																														
Network Analyst II	5H	9237	Legacy B, Internet Services																														
Network Assistant	14	9116	Legacy B										x																				
Network Attendant	12	9127	Legacy B										x																				
Network Translations Assistant	16	9122	Legacy B										x																				
Office Assistant	10	9156	BSC,BASC,Legacy B										x																				
Office Assistant (PRO)			BASC										x		x																		
Office Clerical Assistant	2	4526	BSC,BASC,Legacy B,Advertising & Publishing																														
Operator	11	2419	Legacy B																														
Outside Plant Technician	30	2024	Legacy B	x																													
Payment Processing Assistant	4	9270	BASC																														
Photographic Assistant	16	2577	Advertising & Publishing																		x												
Premise Collector	C1	9510	Advertising & Publishing																x			x											
Premise Non Billing Representative	PH	9514	Advertising & Publishing																x														
Premises Technician	14110001		Legacy B						x																x								
Processing Assistant	10	9157	Legacy B										x																				
Processor Technician	32	9133	Legacy B	x	x	x																											
Provisioning Specialist	20	4580	Legacy B										x																				
Publishing Artist	21	9505	Advertising & Publishing																		x												
Records Management Center Representative	18	9194	BASC																														
Repair Service Attendant	12	2971	Legacy B										x																				
Retention Agent	5E	4244	Internet Services												x																		
Sales Associate	27	9199	Legacy B (Small Business)														x						x										
Sales Associate	27	9199	Legacy B (Consumer)														x						x										
Sales Clerk	10	3102	Legacy B										x																				
Sales Team Support Artist	22	9117	Advertising & Publishing																		x												
Sales Team Support Clerk	14	9174	Advertising & Publishing										x																				
Senior Office Assistant	10	9226	Legacy B																														
Service Assistant	14	3307	Legacy B																														
Service Consultant	36	0153	Legacy B												x													x					
Service Representative	23	3355	Legacy B (Non-Consumer)										x		x																		
Service Representative	23	3355	Legacy B (Consumer)												x																		
Service Specialist	25	9205	Legacy B																											x			
Services Technician	30	4610	Legacy B	x																													
Special Assistant	14	9147	BSC,BASC,Legacy B										x																				

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<b>Scores Valid** (see note below)</b>				7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	6 mo	6 mo	6 mo	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	7 yr	2 yr	7 yr	7 yr	7 yr	7 yr	2 yr	2 yr	2 yr	2 yr	2 yr	2 yr		
<b>Retest interval 1 (months)</b>				6	6	6	6	6	6	6	6	3	3	3	6	6	6	6	6	6	6	6	6	6	6	6	12	12	12	12	12	12		
<b>Retest interval 2 (months)</b>				12	12	12	12	12	12	12	12	6	6	6	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12		
Special Clerk	14	3372	Advertising & Publishing									x	*																					
Special Clerk-Market	14	9508	Advertising & Publishing										*	x																				
Special Clerk-NYPS	14	9500	Advertising & Publishing									*	x																					
Special Services Assistant	16	9139	Legacy B										x	x																				
Special Services Representative	18	3392	Legacy B									x	x																					
Supplies Assistant	10	9142	Legacy B										x																					
Switching Equipment Installation Technician	32	3535	Legacy B	x	x	x																												
Switching Equipment Technician	32	3552	Legacy B	x	x	x																												
Systems Specialist Technician	32	9171	Legacy B				x																											
Systems Technician	32	4611	Legacy B	x	x																													
Technical Assistant	24	3709	Legacy B										x																					
Technical Consultant	32	9227	Legacy B	x	x																													
Telephone Non Billing Representative	TH	9513	Advertising & Publishing																x			x												
Telephone Sales Specialty Rep	SR,S2	9509	Advertising & Publishing																x			x												
Testing Technician	32	9151	Legacy B	x	x																													
Toll-free Provisioner	4G	9246	Legacy BSLD																															
Utility Worker	1A	9172	Legacy B UTIL.OPS																															
Wire Technician	6	9154	Legacy B																															
Workforce Analyst	5D	9231	Legacy B, Internet Services																															

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