

AGENT SERVICES

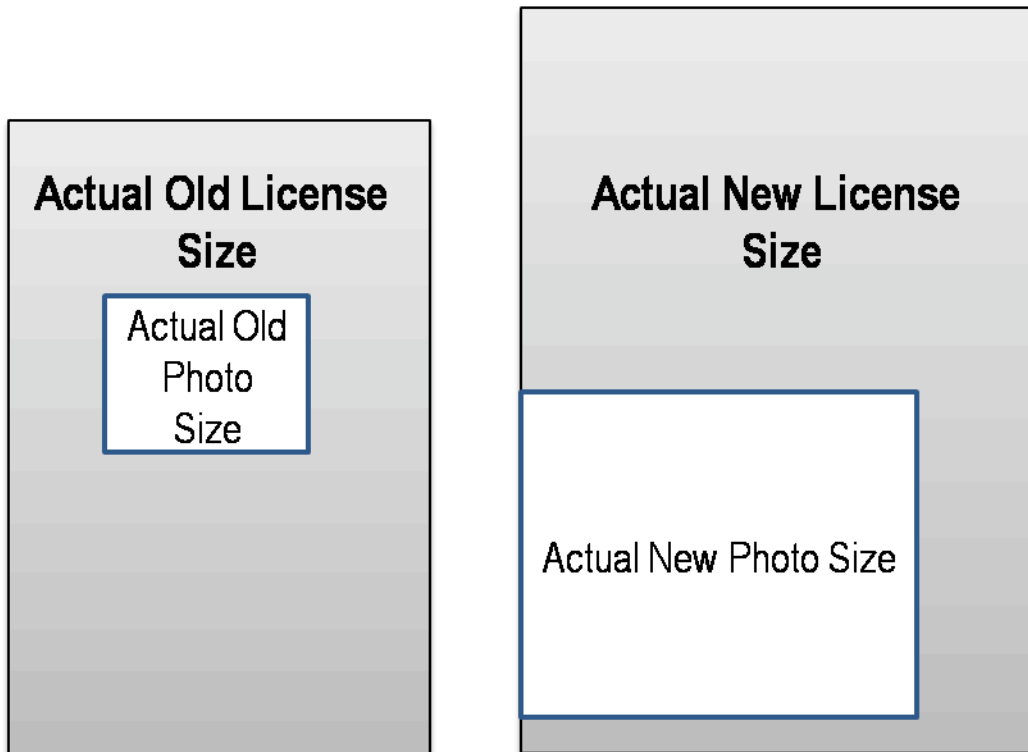
BAIL BOND LICENSE REDESIGN

In September 2008, the Agent Services Division introduced a new hard plastic, photo license for bail bondsmen that was provided through the Department's licensing vendor Pearson VUE. Based on valuable feedback from bail bond licensees, the Department worked with the NCBA and Pearson VUE on making improvements to the size, design, and photo quality of these professional licenses so that bondsmen can be easily identified as they conduct bail bond business.

Agent Services Division is pleased to announce that effective August 31, 2009; Pearson VUE will provide the redesigned license to new bail bond licensees following the successful completion of the bail bond exam and to existing licensees through the Duplicate License Request process.

NEW License and Photo Size

The newly redesigned bail bond license is printed on military/oversized hard plastic, card stock.



IMPROVED Bail Bond Photo

Pearson VUE replaced the cameras in all test center locations to improve the quality of the bail bond license photo. A new license printer was installed that met the redesigned license specifications for print quality and color. Additionally, procedures were implemented with test center staff in July 2009 to take a "full head and shoulder only" picture so the bondsman could be identified more readily from the photo. Upon taking the bondsmen's photo, Pearson VUE test center staff will turn the monitor to face the bondsmen so he/she can view the photo before the photo is accepted for the license. A photo re-take can be requested if the photo is unacceptable.